

Clerk of the Court  
450 Golden Gate Avenue,  
16th Floor, San Francisco, CA  
94102

**FILED**

SEP 03 2013

**RICHARD W. WIEKING**  
CLERK, U.S. DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

**RECEIVED**

SEP -3 P 2:01

**RICHARD W. WIEKING**  
CLERK, U.S. DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

Regarding the Settlement in Nwabueze v. AT&T, Inc., Case No. CV 09-1529 SI, I object to the settlement. The remuneration of fraudulent billing does not redress the issues of invasive use of another's information by a third party. The settlement does not address the grievances of those whose privacy has been invaded by third-party use of their phone number and other information. The settlement doesn't assess the larger picture of those Class Members like myself, who continue to suffer financial losses due to abusive and invasive business communications practices from the perpetrators of the third-party billing scheme.

I intend to appear at the Final Approval Hearing with the counsel:

Keller and Grover  
1965 Market Street  
San Francisco, CA 94103  
(888) 535-5291

Thank you,

Alma Rose Snyder  
415-242-0967 (original AT&T billing number)

PO Box 640052  
San Francisco, CA  
94164  
415-829-2342

August 30, 2013

Supporting Documentation for  
Objection to the Settlement in Nwabueze  
v. AT&T, Inc., Case No. CV 09-1529 SI  
(Alma Rose Snyder 415 242 0967 319)

- Third-Party Billing Summary (3 pages)
- Fraudulent Bill on behalf of AT&T by  
EOS CCA (June 10, 2011) for AT&T Uverse
- Track & Confirm dated within  
the required return period for  
equipment from AT&T Uverse
- Return shipping label on item returned  
to AT&T Uverse January 2011
- Incident report + SFPD re: ongoing  
invasive + abusive communications  
practices from AT&T + other  
providers  
(AT&T refused to install a land  
line + continued to bill me for  
equipment I returned within the allotted  
time frame)
- Photographic evidence that the ongoing events  
are related to de facto denial of service  
and/or more serious offenses



ATN1995048083



Dear ALMA ROSE SNYDER  
PO BOX 640052  
SAN FRANCISCO, CA 94164

**BILLING SUMMARY OF THIRD PARTY CHARGES AND CREDITS ON YOUR AT&T  
LANDLINE TELEPHONE**

**Your Billing Telephone Account Number (BTN): 4152420967319**

Enclosed is the summary of Third-Party Charges that you requested in connection with the class action settlement in *Nwabueze v. AT&T et al* (Case No. 09 CV 1529 SI), in the United States District Court for the Northern District of California.

**What Is This Summary?**

This summary lists Third-Party Charges covered by the Settlement that appeared on your AT&T landline telephone bills between January 1, 2005 and January 14, 2013, that have been identified through a search of reasonably available billing data.

**How Do I Use This Summary?**

This summary is provided to you to allow you to determine if you were billed for unauthorized Third-Party Charges, and, if so, to submit a claim seeking a full refund of those charges under the Settlement.

Each third-party service provider and/or Clearinghouse whose charges appeared on your AT&T landline telephone bill during the relevant period is listed in the summary separately. Each charge imposed is separately listed, giving the date of the charge and the amount of the charge. If any credit was given with regard to that service provider, any such credit is also listed by date and amount.

If a listed charge was not authorized by you, place an "X" in the box next to the row that contains that charge. If some, but not all, of that company's charges were unauthorized, then you must total all the charges you have indicated were not authorized and be sure to include that total on your Claim Form.

At the end of the listings, you will find a table providing the total charges, net of any credits, subtotaled by third party service provider and Clearinghouse. If you claim that none of the charges by a third party service provider and/or Clearinghouse were authorized, you should place an "X" next to the row that contains those total charges.

Once you have gone through the Summary and identified all unauthorized charges, you must then file a Claim Form in order to obtain a refund of unauthorized charges. Every Claim Form must attach either a Billing Summary or copies of AT&T landline bills or other documentation with the unauthorized charges indicated on it. You must file your Claim Form no later than December 2, 2013, or 30 days after receiving your Billing Summary, whichever date is later.

### **How Do I File A Claim?**

If you choose to file a claim, you must either attach this complete Summary or other documentation of the unauthorized Third-Party Charges you claim (such as copies of old bills). You must file your claim by December 2, 2013 or 30 days after receiving this Summary, whichever is later. Send your completed Claim Form (and your documentation) to:

*Nwabueze v. AT&T, Inc.*  
c/o GCG  
P.O. Box 35045  
Seattle, WA 98124

**Or**

File online at [www.ATTthirdpartybillingsettlement.com/claim](http://www.ATTthirdpartybillingsettlement.com/claim). For detailed instructions on how to submit a claim online, go to [www.ATTthirdpartybillingsettlement.com/faq#Q15](http://www.ATTthirdpartybillingsettlement.com/faq#Q15).

### **Individual Charges**

Month/Year	Third-Party Service Provider	Clearinghouse	Charges to Your Account	Credits to Your Account	Mark "X" if Charge Not Authorized
12/2006		USBI	\$4.59	\$0.00	
09/2006		USBI	\$2.97	\$0.00	
09/2007		USBI	\$8.27	\$0.00	
10/2007		USBI	\$8.27	\$0.00	
11/2007		USBI	\$8.27	\$0.00	
12/2007		USBI	\$8.27	\$0.00	
01/2008	Consumer Telcom	USBI	\$8.27	\$0.00	
02/2008	Consumer Telcom	USBI	\$9.37	\$0.00	
03/2008	Consumer Telcom	USBI	\$8.24	\$0.00	
04/2008	Consumer Telcom	USBI	\$8.24	\$0.00	
05/2008	Consumer Telcom	USBI	\$8.24	\$0.00	
06/2008	Consumer Telcom	USBI	\$8.27	\$0.00	
07/2008	Consumer Telcom	USBI	\$8.27	\$0.00	
08/2008	Consumer Telcom	USBI	\$8.27	\$0.00	
09/2008	Consumer Telcom	USBI	\$8.31	\$0.00	
10/2008	Consumer Telcom	USBI	\$8.31	\$0.00	
11/2008		USBI	\$8.31	\$0.00	
12/2008	Consumer Telcom	USBI	\$8.30	\$0.00	
01/2009	Consumer Telcom	USBI	\$8.30	\$0.00	



11/2006		USBI	\$4.59	\$0.00	
12/2008	Calling 10 15 15 800	ILD Teleservices, Inc	\$12.13	\$0.00	
02/2009	Consumer Telcom	USBI	\$8.30	\$0.00	
03/2009	Consumer Telcom	USBI	\$10.24	\$0.00	
04/2009	Consumer Telcom	USBI	\$6.26	\$0.00	
05/2009	Consumer Telcom	USBI	\$6.74	\$0.00	
08/2007		USBI	\$8.27	\$0.00	

**Totals for each Third-Party Service Provider and/or Clearinghouse, Net of Credits**

Third-Party Service Provider	Clearinghouse	Net Charges to Your Account	Mark "X" if These Charges Were Not Authorized
	USBI	\$66.45	
CALLING 10 15 15 800	ILD Teleservices, Inc	\$12.13	
CONSUMER TELCOM	USBI	\$131.93	

**Remember: In filling out your claim form to add all of the subtotals that you have indicated were unauthorized.**

If you have any questions please refer to the information available at [www.ATTthirdpartybillingsettlement.com](http://www.ATTthirdpartybillingsettlement.com) or contact the Settlement Administrator at 1 (866) 242-0603



June 10, 2011

EOS CCA  
700 LONGWATER DRIVE  
NORWELL, MA 02061

Toll Free : 1-888-266-6471  
Phone Number: 1-708-342-2370

**Office Hours:**

Monday - Thursday: 8:00 AM - 9:00 PM CT  
Friday: 8:00 AM - 5:00 PM CT  
Saturday: 8:00 AM - 12:00 PM CT

**NOTICE OF COLLECTION PLACEMENT****RE:**

Your Account with our Client: **at&t**  
Client Reference #: **704108520**  
Agency Account #: **9779595**  
Original Creditor, if different from Client:

Principal:	\$	82.13
Interest:	\$	0.00
Fees/Coll Costs:	\$	0.00
Other Accounts:	\$	0.00
<b>Total Due:</b>	<b>\$</b>	<b>82.13</b>

**at&t** has placed your account with us for collection. This is a demand for payment of your debt. We urge you to remit payment to our office, unless you dispute this debt. If you dispute this debt, please see the reverse side of this notice for important rights.

**at&t** ha puesto su cuenta con nosotros para la colección. Esta es una demanda de pago de su deuda. Le recomendamos que envíe su pago a nuestra oficina si usted debe esta deuda. Si usted discute esta deuda, favor de leer la información al dorso de esta carta sobre sus derechos.

This communication is from a debt collector. This is an attempt to collect a debt and any information obtained will be used for that purpose.

Esta comunicación es de un cobrador de deudas. Esto es un intento para cobrar una deuda y cualquier información obtenida será usada para ese propósito.

We may report information about your account to credit bureaus.  
Información sobre su cuenta puede ser reportada a la Oficina de Crédito (Credit Bureau).

To make a payment by touch tone phone, on the web or by credit card, please see reverse side.  
Para hacer un pago via su telefono, internet o via una tarjeta de credito, por favor devuelva a la carta.

If you feel you are or have been a victim of Theft of Identity, please call AT&T at 1-866-718-2011.

*Reverse at  
com*

DAL-9779595-11-061011-205-27449-122

PLEASE SEE REVERSE SIDE FOR IMPORTANT RIGHTS \*\*\* FAVOR DE LEER SUS DERECHOS IMPORTANTES AL OTRO LADO

✕ Detach Bottom Portion And Return With Payment ✕ Devuelva esta porción con su pago



EOS CCA  
PO BOX 296  
NORWELL, MA 02061-0296  
FORWARD SERVICE REQUESTED

Account # :	Client Reference # :	Total Due :
9779595	704108520	\$82.13
Client : at&t		

**PERSONAL & CONFIDENTIAL**

DAL-9779595-11-061011-205-27449-122



\*\*\*\*\*AUTO\*\*ALL FOR AADC 940  
ALMA SNYDER  
644 HYDE ST  
SAN FRANCISCO CA 94109-7215

**MAIL ALL PAYMENTS AND CORRESPONDENCE TO:**

EOS CCA  
PO BOX 439  
NORWELL, MA 02061-0439



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**FW: U.S. Postal Service Track & Confirm email Restoration - 5890 1007 0540 5883 3709**

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**Alma Rose Snyder** <arsnyder@mail.sfsu.edu>  
To: "dusttodustsupply@gmail.com" <dusttodustsupply@gmail.com>

Sun, Mar 3, 2013 at 11:14 PM

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From: U.S.\_Postal\_Service\_[U.S.\_Postal\_Service@usps.com]  
Sent: Friday, October 07, 2011 5:11 PM  
To: ARSNYDER@SFSU.EDU  
Subject: U.S. Postal Service Track & Confirm email Restoration - 5890 1007 0540 5883 3709

This is a post-only message. Please do not respond.

ALMA SNYDER has requested that you receive this restoration information for Track & Confirm as listed below.

Current Track & Confirm e-mail information provided by the U.S. Postal Service.

Label Number: 5890 1007 0540 5883 3709

Service Type: Parcel Return Service

Shipment Activity	Location	Date & Time
Picked Up and Processed by Agent		01/10/11
Picked Up by Shipping Agent	SAN FRANCISCO CA 94109	01/07/11 5:54pm
Available for Pickup	SAN FRANCISCO CA 94109	01/07/11 5:51pm

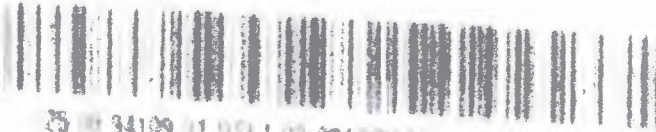
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USPS has not verified the validity of any email addresses submitted via its online Track & Confirm tool.

For more information, or if you have additional questions on Track & Confirm services and features, please visit the Frequently Asked Questions (FAQs) section of our Track & Confirm site at <http://www.usps.com/shipping/trackandconfirmfaqs.htm>

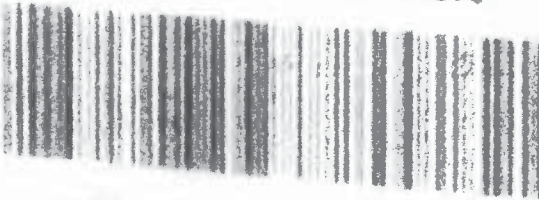
900 4236  
877-420

NEW YORK  
NY 10001



9505 94109 01 051 02 301SPWY01

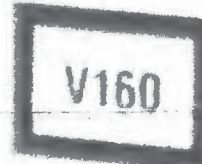
BMC ZIP USPS PARCEL RTN SVC



429 54901 9158 3010 0705 4058 8337 09

PARCEL SELECT RTN SVC

SMARTLABEL RETURNS  
PARCEL RETURN SERVICE  
BULK MAIL CENTER  
54901







**This incident has been reported to the  
San Francisco Police Department  
and is pending approval**

San Francisco Police Department  
850 Bryant Street, Room 475  
San Francisco, CA 94103  
415-553-1242

### General Information

Incident Type	Harassing Phone Call
Case Number	Pending
Report Date	10/12/2012 11:01 AM

### Reporting Person Information

Name	Snyder, Alma Rose
Home Address	644 HYDE Street, SAN FRANCISCO, CA 94109, US
Nighttime Phone	415-829-2342
Email	arsnyder@sfsu.edu
Employer Name	Dust to Dust Cleaning Service
Work Address	644 HYDE Street, SAN FRANCISCO, CA 94109, US
Daytime Phone	415-829-2342
Race	Unknown
Sex	Female
DOB	04/17/1962
Driver License No	CAN9451843 EXPIRED
Licensing State	CA

### Incident Information

Incident Location	644 HYDE, SAN FRANCISCO, CA
Incident Time (start)	11/12/2010 11:00 AM
Incident Time (end)	10/12/2012 10:57 AM
Location Type	ALLEY

### Incident Description

There have been numerous and ongoing attempts to interfere with the telephone service at the business located at 644 Hyde Street. The CPUC denied that whoever physically cut my comcast voice cable was under their jurisdiction due to comcast voice being a voip technology. When I called the Public Defender back in March no one ever got back to ME... I fear my calls are being under surveillance or forwarded to unknown persons and putting innocent lives at risk. I'm tired of whoever it is using me for a front. This is called identity theft and invasion of privacy; both offenses punishable by law.

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002953  
003579005

### Important information regarding your Comcast service.

Account Number 8155200016071971

Dust To Dust Cleaning  
644 Hyde St  
San Francisco CA 94109-7215



Dear Dust To Dust Cleaning

Our records show that you recently made a change to your account which could include changing or adding an email address to your account or assigning ownership of your account to a secondary user. If you did not authorize this change, please call Business Class Customer Care at 1-800-391-3000 and we'll be happy to assist in any way we can.

Your security is top priority at Comcast. To learn more, visit our FAQs at <https://businessclass.comcast.net>, and then click on the "Digital Voice" tab.

Best regards,

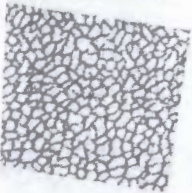
The Comcast Customer Care Team



Comcast

P.O. Box 2399  
Warminster, PA 18974-0040  
ELECTRONIC SERVICE REQUEST

Important information  
Please read!



B1525E MAIL ADDRESS CHG

191 NFE 1 7112 00 03/01/11

DUST TO DUST SUPPLY  
PO BOX 540052  
SAN FRANCISCO CA 94154 0052

9416400052

BC: 94164005252 \*1097 03670 01 32

